

BlueCross BlueShield of Alabama

Blue Standardized Silver – Limited CS

Coverage For: Individual + Family Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-855-350-7437 or visit us at AlabamaBlue.com/bb/2024sts-limited.pdf. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at AlabamaBlue.org/sbcglossary or call 1-855-350-7437 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|--|
| What is the overall deductible? | \$5,900 / individual or \$11,800 / family in-network. \$11,800 / individual or \$23,600 / family out-of-network. | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. In-network preventive services, rehabilitation, habilitation services, most physician services, some pediatric dental services and Tier 1, Tier 2 and Tier 3 drugs are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductible</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | For in-network \$9,100 individual / \$18,200 family. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | All out-of-network cost sharing amounts (deductibles, copays and coinsurance), premiums, balance-billing charges, healthcare this plan doesn't cover, and specialty drug coupon programs payments. Exceptions include out-of-network medical emergency services (including mental health and substance abuse) and out-of-network air ambulance services. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See AlabamaBlue.com or call 1-800-810-BLUE for a list of network providers. All covered benefits under the plan that are rendered by the Indian Health Service, an Indian Tribe, Tribal Organization, Urban Indian Organization or through referral under contract health services are covered at 100% of the allowed amount, with no copayments, deductibles or coinsurance | This <u>plan</u> uses a <u>provider</u> network. You will pay less if you use a <u>provider</u> in the <u>plan</u> 's network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes. Some services require a referral. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have the <u>plan's</u> permission before you see the <u>specialist</u> . |

| Common Medical Event | Services You May Need | What You Will Pay Network Provider Out-of-Network Provider (You will pay the least) (You will pay the most) | | Limitations, Exceptions, & Other Important Information | |
|--|--|---|-----------------|---|--|
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$40 <u>copay</u> /visit <u>Deductible</u> does not apply | Not Covered | Members are required to designate a Primary Care Select Physician (PCSP); in Alabama, referral is required if services are not rendered by your Primary Care Select Physician (unless seeing an Urgent Care provider, Behavioral Health provider, or provider specializing in OB/GYN); precertification is required for some provider administered drugs; if no precertification is obtained, no benefits are available | |
| | Specialist visit | \$80 copay/visit Deductible does not apply | 60% coinsurance | Referral is required in Alabama (unless seeing an Urgent Care provider, Behavioral Health provider, or provider specializing in OB/GYN); precertification is required for some provider administered drugs; if no precertification is obtained, no benefits are available | |
| | Preventive care/screening/immunization | No Charge <u>Deductible</u> does not apply | Not Covered | Please visit AlabamaBlue.com/PreventiveServices and AlabamaBlue.com/StandardACAPreventive DrugList. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive, then check your plan benefits for coverage. In Alabama, you must receive these services by your Primary Care Select Physician or be referred by your Primacy Care Select Physician (except services for immunizations rendered by a pharmacy in the Pharmacy Vaccine Network or services rendered by a provider specializing in OB/GYN). For a printed copy, please contact Customer Service at 1-855-350-7437. | |
| If you have a test | Diagnostic test (x-ray, blood work) | 40% coinsurance | 60% coinsurance | Benefits listed are <u>physician services</u> ; some <u>diagnostic</u> <u>tests</u> and imaging may require precertification; if no precertification is obtained, no benefits are available | |
| | Imaging (CT/PET scans, MRIs) | 40% coinsurance | 60% coinsurance | Benefits listed are <u>physician services</u> ; some <u>diagnostic</u> <u>tests</u> and imaging may require precertification; if no precertification is obtained, no benefits are available | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>AlabamaBlue.com/bb/2024sts-limited.pdf</u>

| Common | Services You May | What Yo | Limitations, Exceptions, & Other Important | | |
|--|--|---|--|---|--|
| Medical Event | Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| If you need drugs to treat your illness or condition | Tier 1 Drugs | \$20 copay (retail) \$50 copay (mail order) Deductible does not apply | Not Covered | Benefits listed are only available through the ValueONE Retail Network and the Home Delivery Network; | |
| More information about prescription drug | Tier 2 Drugs | \$40 <u>copay</u> (retail) \$100 <u>copay</u> (mail order) <u>Deductible</u> does not apply | Not Covered | precertification is required for some drugs; if no precertification is obtained, no benefits are available; covered insulin products may have lower patient | |
| coverage is available at AlabamaBlue.com/202 4StandardizedSource | Tier 3 Drugs | \$80 <u>copay</u> (retail) \$200 <u>copay</u> (mail order) | Not Covered | responsibility; select generic specialty and biosimilar drugs on the Select Generic Specialty and Biosimilar Drug List will have lower member cost share. | |
| PlusRx1DrugList | Tier 4 Drugs (Specialty) | \$350 copay (retail) | Not Covered | Drug List will have lower member cost share. | |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 40% coinsurance | 60% coinsurance | In Alabama, out-of-network not covered; precertification may be required; if no precertification is obtained, no benefits are available | |
| surgery | Physician/surgeon fees | 40% coinsurance | 60% coinsurance | Referral is required in Alabama | |
| If you need immediate | Emergency room care | Accident: 40% coinsurance Medical Emergency: 40% coinsurance | Accident: 40% coinsurance Medical Emergency: 40% coinsurance | Physician charges will apply | |
| medical attention | Emergency medical transportation | 40% coinsurance | 40% coinsurance | None | |
| | Urgent care | \$60 <u>copay</u> /visit <u>Deductible</u> does not apply | 60% coinsurance | None | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 40% coinsurance | 60% coinsurance | In Alabama, out-of-network benefits are only available for accidental injury and medical emergency; precertification is required; if no precertification is obtained, no benefits are available | |
| | Physician/surgeon fees | 40% coinsurance | 60% coinsurance | Precertification is required; if no precertification is obtained, no benefits are available; referral is required | |
| If you need mental health, behavioral | Outpatient services | \$40 copay/visit Deductible does not apply | 60% coinsurance | Precertification is required for intensive outpatient, | |
| health, or substance abuse services | Inpatient services | 40% coinsurance | 60% coinsurance | partial hospitalization and inpatient hospitalization; if no precertification is obtained, no benefits are available | |

 $^{^* \} For \ more \ information \ about \ limitations \ and \ exceptions, see \ the \ \underline{plan} \ or \ policy \ document \ at \ \underline{AlabamaBlue.com/bb/2024sts-limited.pdf}$

| Common Medical Event | Services You May Need | What You Will Pay Network Provider Out-of-Network Provider (You will pay the least) (You will pay the most) | | Limitations, Exceptions, & Other Important Information | |
|---|---|--|------------------------------------|--|--|
| If you are pregnant | Office visits Childbirth/delivery professional services | 40% coinsurance 40% coinsurance | 60% coinsurance 60% coinsurance | Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in | |
| | Childbirth/delivery facility services | 40% coinsurance | 60% coinsurance | the SBC (i.e., ultrasound); precertification may be required for some inpatient services; if no precertification is obtained, no benefits are available | |
| If you need help recovering or have other special health needs | Home health care | 40% coinsurance | 60% coinsurance | Benefits for home infusion services are also available; precertification is required outside Alabama; if no precertification is obtained, no benefits are available; in Alabama, out-of-network not covered; referral is required | |
| | Rehabilitation services | \$40 copay/visit Deductible does not apply | 60% coinsurance | 30 visits per member per calendar year; includes occupational, physical and speech therapy; children ages 0-18 with an autistic diagnosis are allowed unlimited visits for occupational and speech therapy | |
| | Habilitation services | \$40 <u>copay</u> /visit <u>Deductible</u> does not apply | 60% coinsurance | 30 visits per member per calendar year; includes occupational, physical and speech therapy; children ages 0-18 with an autistic diagnosis are allowed unlimited visits for occupational and speech therapy | |
| | Skilled nursing care | Not Covered | Not Covered | Not covered; member pays 100% | |
| | Durable medical equipment | 40% coinsurance | 60% coinsurance | Referral is required; Precertification may be required; if no precertification is obtained, no benefits are available | |
| | Hospice services | 40% coinsurance | 60% coinsurance | Precertification is required outside Alabama; if no precertification is obtained, no benefits are available; in Alabama, out-of-network not covered; referral is required | |
| If your child needs dental or eye care | Children's eye exam | 40% coinsurance | Not Covered | Benefits include one eye exam (including refraction) each calendar year for members up to the end of the month in which the member turns 19; referral is required | |
| | Children's glasses | 40% coinsurance | 40% coinsurance | Benefits include one pair of prescription glasses (lenses and frames) or contact lenses (limited to one 12-month supply) each calendar year for members up to the end of the month in which the member turns 19 | |
| | Children's dental check- up | No Charge Deductible does not apply | Not Covered | Benefits include diagnostic and preventive services for members up to the end of the month in which the member turns 19; limited to 2 visits per year; additional benefits available; limitations apply; patient responsibility may vary | |

 $^{^* \} For \ more \ information \ about \ limitations \ and \ exceptions, see \ the \ \underline{plan} \ or \ policy \ document \ at \ \underline{AlabamaBlue.com/bb/2024sts-limited.pdf}$

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except when necessary to prevent a serious health risk to the woman or as required by applicable laws)
- Dental care (Adult)

Routine eye care (Adult)

- Hearing aids

Routine foot care

Acupuncture

Long-term care

Skilled nursing care

Bariatric surgery

Private-duty nursing

Weight loss programs

Cosmetic surgery

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (limited to 15 visits per member per calendar year)
- Infertility treatment (Assisted Reproductive Technology not covered)
- Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-guestion/ask-ebsa or Blue Cross and Blue Shield of Alabama at 1-855-350-7437. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Alabama Department of Insurance at 1-334-269-3550 or Insdept@insurance.alabama.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Not applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery) | | Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well- controlled condition) | | Mia's Simple Fracture (in-network emergency room visit and follow up care) | |
|--|-----------------|--|-----------------|--|-----------------|
| ■ The <u>plan's</u> overall <u>deductible</u> ■ Specialist copayment | \$5,900 \$80 | ■ The <u>plan's</u> overall <u>deductible</u> ■ Specialist copayment | \$5,900 \$80 | ■ The <u>plan's</u> overall <u>deductible</u> ■ Specialist <u>copayment</u> | \$5,900 \$80 |
| ■ Hospital (facility) | · | ■ Hospital (facility) | · | ■ Hospital (facility) | · |
| coinsurance ■ Other copayment/coinsurance | 40% \$40/40% | coinsurance ■ Other copayment/coinsurance | 40% \$40/40% | coinsurance ■ Other copay/coinsurance | 40% \$40/40% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Limits or exclusions

The total Peg would pay is

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Limits or exclusions

The total Joe would pay is

Prescription drugs

\$60

\$8,670

Durable medical equipment (glucose meter)

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

Limits or exclusions

The total Mia would pay is

\$40

\$1,140

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$12,700 | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 |
|---------------------------------|----------|---------------------------------|---------|---------------------------------|---------|
| In this example, Peg would pay: | | In this example, Joe would pay: | | In this example, Mia would pay: | |
| Cost Sharing | | Cost Sharing | | Cost Sharing | |
| <u>Deductibles</u> | \$5,900 | <u>Deductibles</u> | \$300 | <u>Deductibles</u> | \$2,100 |
| Copayments | \$10 | <u>Copayments</u> | \$800 | <u>Copayments</u> | \$300 |
| Coinsurance | \$2,700 | Coinsurance | \$0 | Coinsurance | \$0 |
| What isn't covered | | What isn't covered | | What isn't covered | |

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: AlabamaBlue.com.

\$0

\$2,400

Language Access Services and Notice of Nondiscrimination:

Blue Cross and Blue Shield of Alabama, an independent licensee of the Blue Cross and Blue Shield Association, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Alabama:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages

If you need these services, contact our 1557 Compliance Coordinator. If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email at: Blue Cross and Blue Shield of Alabama, Compliance Office, 450 Riverchase Parkway East, Birmingham, Alabama 35244, Attn: 1557 Compliance Coordinator, 1-855-216-3144, 711 (TTY), 1-205-220-2984 (fax), 1557 Grievance@bcbsal.org (email). If you need help filing a grievance, our 1557 Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Foreign Language Assistance

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-216-3144 (TTY: 711)

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-216-3144 (TTY: 711)번으로 전화해 주십시오.

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-855-216-3144 (TTY: 711)。

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-216-3144 (TTY: 711).

فقباه: إذا لني تت حدث العربي ة متوجد خدمات مساعد في ماي في بالغ قبدون كف قبدون كف قدمت احقاك بلصل ب 3144-216-216-185 (الهاتف النصبي: 711). Arabic:

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-216-3144 (TTY: 711).

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-216-3144 (ATS: 711).

French Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-855-216-3144 (TTY: 711).

Gujarati: ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હોય, તો ભાષા સહાયતા સેવા, તમારા માટે નિઃશુલ્ક ઉપલબ્ધ છે. 1-855-216-3144 પર કૉલ કરો (TTY: 711).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-216-3144 (TTY: 711).

Hindi: ध्यान दें: अगर आपकी भाषा हिंदी है, तो आपके लिए भाषा सहायता सेवाएँ निःशुल्क उपलब्ध हैं। 1-855-216-3144 (TTY: 711) पर कॉल करें।

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-855-216-3144 (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-216-3144 (телетайп: 711).

Portuguese: ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-855-216-3144 (TTY: 711).

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-855-216-3144 (TTY: 711).

Turkish: DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 1-855-216-3144 (ITY: 711) irtibat numaralarını arayın.

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-855-216-3144 (TTY: 711).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-855-216-3144 (TTY: 711) まで、お電話にてご連絡ください。